

Technology Alliance

PatchLink Update and OmniAccess 3500 Nonstop Laptop Guardian: Continuous Patch Management for Effective Mobile Worker Security

Alcatel-Lucent and Lumension Security Provide 24x7 Patch Delivery to Laptops for Quick Remediation of Patch Related Vulnerabilities.

The Challenge

There are more than 50 million mobile workers in the United States alone. The challenges of securing the mobile environment come with the benefits of having remote workers. The management of laptop devices poses unique challenges to security administrators due to the obstacles that remote locations, autonomous rights, and variable connections pose to the effectiveness of even remote management systems.

One of the critical challenges for management of laptop devices is the ability to address security vulnerabilities in a timely fashion. While updating critical vulnerabilities is important for desktops in your environment, it is even more critical for laptops because of the sensitive data that these types of employees carry with them into the field and the need for vulnerability updates to be applied quickly before those vulnerabilities can be exploited for data theft, remote usage, or disruption of end-user productivity.

The Solution

The OmniAccess 3500 Nonstop Laptop Guardian 3G Card from Alcatel-Lucent acts as an “always-on” computer within the laptop so IT administrators can track, secure, and update remote machines.

Combined with Lumension’s award-winning PatchLink Update™ solution, the built-in 3G card allows IT departments to pre-cache critical patches when laptops are offline, disconnected from the network, or even powered down.

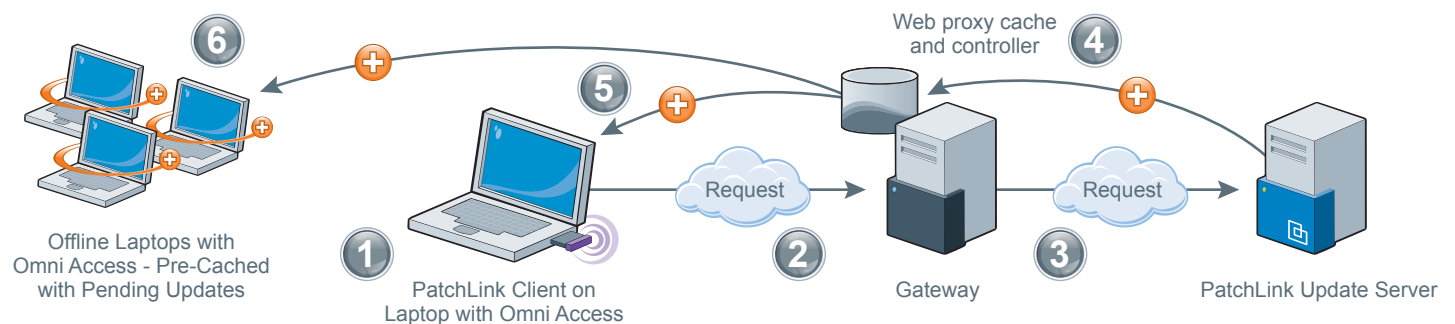
The result is faster remediation of critical vulnerabilities once the machine is powered on, as well as minimized use of bandwidth during business hours to complete the patch process. Now, administrators can secure critical vulnerabilities on mobile devices in the shortest time and with the least impact on laptop resources and end-user productivity.

This is the first solution that allows for the immediate remediation of remote laptops – allowing IT to take the end user out of the compliance equation.

To learn more about the PatchLink Update integration with Omni Access 3500 Nonstop Laptop Guardian, please contact sales@lumension.com.

Key Benefits

- + **Complete Mobile Protection:** Patches and software updates are delivered even if the laptop is offline, disconnected from the network, or powered down.
- + **Enforce IT Compliance:** By removing the end-user from the process and addressing the remote user connectivity challenge, IT departments enforce 100% compliance with security policies for proactive protection from preventable exploits.
- + **Reduced IT Overhead:** Administrators remotely secure vulnerabilities faster reducing the resources required for required security updates to laptop user.
- + **End-User Productivity:** The remediation process with PatchLink Update requires zero effort from the laptop owner, with minimum impact to bandwidth utilization, minimizing the impact of security updates on end-user productivity.



Alcatel-Lucent
Application Partner