

| IM2004 Awards - Finalists | | |
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| Finalists are listed in alphabetical order | | |
| Project/Product Owner | Principal Partner | Project/Product Name |
| Knowledge Management | Media Partner: Knowledge Management magazine | |
| ABN AMRO | Autonomy | Galileo |
| Arup | Autonomy | Arup Projects |
| British Council | British Council Knowledge Management Team | Building a Community of Practice for Knowledge & Learning Center Managers |
| British Telecommunications | Accenture | CCC Knowledge Management |
| Broadland Housing | Reidmark | RSL Manager |
| Commission for Patient and Public Involvement (CPPIH) | ATG | CPPIH Knowledge Management System |
| ELVIA / Mondial Assistance (part of the ALLIANZ Group) | BT Global Services | The Basics of Travel Insurance |
| Engineering and Technology Board (ETB) | tmg (Transmedia Gateway) | scenta-sc(ience) en(gineering) t(echnology) a(ssociation) |
| Ernst & Young | Alacra | EY Client Acceptance Information Book |
| GlaxoSmithKline R&D | | R&D Virtual Library |
| IDOX Information Service (part of the IDOX Group) | i-documentsystems (part of the IDOX Group) | PLANEX on the Web |
| Intertek, Foreign Trading Standards Division | Kainos | ASTRA |
| Liverpool City Council | Liverpool Direct | Move to the front! |
| Liverpool City Council | Liverpool Direct | Business Solutions Project |
| Lloyd's Register | Spescom Software | PortSecure |
| London Borough of Southwark | SAP UK | Aspire - A Knowledge Hub for the Future |
| National Grid Transco | Heathgate Knowledge Engineering | Planning Knowledge Capture & Delivery |
| Ogilvy | The Knowledge Refinery | Truffles intranet |
| The City of Edinburgh Council | BT | Planning & Building Control (P&BC) |
| The Public Sector Benchmarking Service (PSBS) | Winning Moves | The PSBS "Benchmark Healthcheck" |
| Mobile Information | Media Partner: m.logistics magazine - Supported by: MDA | |
| British Telecommunications | | mPower |
| BT Industries | Infomill | Mobile Technical Content |
| Cambridgeshire County Council | VisionWare | Mobile Electronic Single Assessment Project |
| eBay.co.uk | Volantis Systems | eBay Anywhere |
| First Projects | MVM Consultants | Mobile Site Investigation Reporting (MSIR) |
| IKON UK | Dexterra | Dexterra Field Service |
| Klicka Couriers | T@lecom | KLICKA |
| Liverpool City Council | Liverpool Direct | Move to the front! |
| National Australia Group, Europe | BT | Secure Remote Access Service |

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| Northern Gas Heating | Impact Applications | Operations Management System |
| Relay Technical Transport | Mandata | Mobile Information Management Project |
| Response Maintenance & Building Services | Impact Applications | Impact:Response |
| Royal Bank of Scotland | | Mobile Phone Top Up |
| Walt Disney Internet Group | Volantis Systems | Disney Town |
| B2B commerce | Media Partner: e.logistics magazine - Supported by: EEMA | |
| beCogent | Genesys | beAssisted |
| EMEA (European Medicines Agency) | Cyclone Commerce | Cyclone Eudra Vigilance Gateway |
| Greenwoods Communications | Chameleon Net | eGreenwoods |
| Intertek, Foreign Trading Standards Division | Kainos | ASTRA |
| Liverpool City Council | Liverpool Direct | Move to the front! |
| NOOZZ.com | | NOOZZ.com |
| OGCbuying.solutions | TechnoPhobia | eProcurement system |
| Royal Mail | ATG | Royal Mail E-Business Portal |
| Spicers | Alternative Business Solutions | SPEX - Spicers Procurement Exchange |
| The British Land Company | Plumtree Portal Software | The British Land Partner Portal |
| The Consortium | Geac | vendor.connect (internet-based Supplier Relationship Management) |
| The Scottish Executive | Capgemini UK | eProcurement Scotl@nd |
| The Utilities Exchange | | UX Business Exchange Objects |
| Xerox Global Services | Wax Digital | Xprocure |
| B2C commerce | | |
| Central Trains | e-crmdata.com | Marketing Database |
| Commission for Patient and Public Involvement (CPPIH) | ATG | CPPIH Knowledge Management System |
| eircom | Kainos | Phoenix e-VR |
| Liverpool City Council | Liverpool Direct | Move to the front! |
| Royal Institute of Chartered Surveyors | Diagonal Solutions | Corporate Internet Project |
| Sadler's Wells | InSitu | Talkback Messaging |
| The AA | BEA Systems | AA Car Buyer's Guide on www.theAA.com |
| The Inland Revenue | Capgemini UK | Telefiling |
| UNICEF UK | Chameleon Net | Online consumer shopping site |
| uSwitch | | uSwitch.com |
| Supply Chain | Media Partner: Manufacturing and Logistics IT magazine | |
| Associated British Foods | Wax Digital | PACE (Procurement and Catalogue Environment) |
| Cosworth Racing | EMC - Documentum | Collaboration and management of the external supply chain using Documentum eRoom |
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| ICAP | Mikrofax Software Systems | The Buyers Assistant eProcurement Implementation Project |
| Inchcape Automotive Services | Anglia Business Solutions | Microsoft Navision Total Business Management Solution |
| Liverpool City Council | Liverpool Direct | Move to the front! |
| Marks & Spencer | ZenSar Technologies | Duty & Quota Tool |
| OGCbuying.solutions | TechnoPhobia | eProcurement system |
| pH Europe | RF Code | RFID-Enabled, High Visibility Supply Chain |
| RBT (Connect) | Cedar | Procurement Transformation |
| SEDEX | Business Collaborator | SEDEX |
| Spicers | Alternative Business Solutions | SPEX - Spicers Procurement Exchange |
| The Scottish Executive | Capgemini UK | eProcurement Scotl@nd |
| Xerox Global Services | Wax Digital | Xprocure |
| CRM | Sponsor: PeopleSoft - Online partner: ECCS - Media partner: CRM magazine | |
| Abbey | Siebel Systems | One on One |
| Broadland Housing | Reidmark | RSL Manager |
| BT Research and Venturing (R&V) | Pulse 3D | Ask Avril |
| Central Trains | e-crmdata.com | Marketing Database |
| City & Guilds | Siebel Software Systems | City & Guilds |
| Croydon Council | Capgemini UK | Customer Focus CRM Project |
| DVLA | TIBCO | CASP (Casework and Specialist Processes) |
| ebookers | E.piphany | Catapult |
| eircom | Kainos | Phoenix e-VR |
| Fife Constabulary | VisionWare | Centralising Call Centre Activities with CRM |
| Halton Borough Council | Kainos | citizen360o |
| Harlow District Council | TIBCO | Harlow District Council |
| IKON UK | Dexterra | Dexterra Field Service |
| Knowledge I.T | | Xcelsior |
| Manchester United | Dimension Data | CRM Solution |
| Opodo | RightNow Technologies | Opodo Customer Service |
| Pinsents | | CRM - iContact Development and Integration |
| Prudential | | 4Front |
| Rangers Football Club | Carnegie Information Systems | Relatis CRM & Ticketing Implementation |
| RBT | | Rotherham Connect Siebel CRM |
| Royal Bank of Scotland | | Sales Prompts in Branches |
| The Inland Revenue | Capgemini UK | Telefiling |
| Intranet | Media partner: Enterprise Information magazine | |

| Arup | | Arup Projects |
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| British Council | British Council Knowledge Management Team | Building a Community of Practice for Knowledge & Learning Center Managers |
| British Telecommunications | BT GS Web Development Team | BT Global Services Intranet |
| Creation Financial Services | | Intranet |
| Deutsche Bank | RNM Systems | Global Implementation of Centrali |
| Ernst & Young | | QRM Community HomeSpace |
| gedas UK / Volkswagen Group | Mercury | Volkswagen Group Dealer Extranet |
| ICAP | Mikrofax Software Systems | The Buyers Assistant eProcurement Implementation Project |
| Liverpool City Council | | BPR Toolkit |
| Liverpool Direct | ORACLE Corporation UK | HR&P Manager Self Service Project |
| London Borough of Havering | DS | Libraries Shared Computer System |
| London Borough of Southwark | SAP UK | Aspire - A Knowledge Hub for the Future |
| Ministry of Defence | IBM UK, Business Consultancy Services | Defence Intranet Programme |
| Network Appliance | | Human Resources Action Form (HRAF) |
| Ogilvy | The Knowledge Refinery | Truffles intranet |
| Rotherham MBC | | Emergency Planning Incident Management System (EPIMS) |
| The British Land Company | Plumtree Portal Software | The British Land Partner Portal |
| Travis Perkins | | Building Dimensions Estimating Service |
| Business Intelligence | Sponsor: Temtec - Media Partner: Journal of Database Marketing and Customer Strategy Management | |
| Accenture Technology Labs | | Accenture Sensor Telemetry Accelerator / Pickberry |
| British Telecommunications | | Business Information Platform (BIP) |
| British Telecommunications | | iKnowDis-Intelligent System for Automatic Knowledge Discovery |
| Broadland Housing | Reidmark | RSL Manager |
| BT Fleet | LogicaCMG | MIS-2 |
| IKON UK | Dexterra | Dexterra Field Service |
| Liverpool City Council | | Intelligent Office |
| London Borough of Havering | DS | Libraries Shared Computer System |
| Matthews Foods | Applix (UK) | Business Intelligence Project |
| RBT (Connect) | BT | Working With Business |
| Staffordshire Police | Business Objects | Delivering Real Time Data |
| The Guinness Trust Group | Customer ONE | A Managed Service for Business Intelligence at The Guinness Trust |
| West Bromwich Building Society | Business Objects | Corporate Performance Management Dashboard |
| Content Management | Media Partner: Enterprise Information magazine - Supported by: AIIM International | |
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| AAD (Artenay Agro-Developpement) | LASCOM | Product Information System |
| Amlin | Randall Lyons | WASP (Workflow and Scanning Project) |
| ATHENS 2004 Olympic Games | Vignette | Athens2004.com |
| British Telecommunications | BT GS Web Development Team | BT Global Services Intranet |
| Commission for Patient and Public Involvement (CPPIH) | ATG | CPPIH Knowledge Management System |
| DaimlerChrysler Overseas | Elateral | Web Based Accessory Brochure |
| Engineering and Technology Board (ETB) | tmg (Transmedia Gateway) | scenta-sc(ience) en(gineering) t (echnology) a(ssociation) |
| Goldsmiths the Jewellers | Visual Planet | Instore Digital Visual Messaging |
| Guardian Newspapers (GNL) | | Rights & Contributors System (RCS) |
| Halton Borough Council | Kainos | citizen360o |
| Her Majestys' Customs and Excise | Stellent | eVAT |
| IDOX Information Service (part of the IDOX Group) | i-documentsystems (part of the IDOX Group) | PLANEX on the Web |
| Intertek, Foreign Trading Standards Division | Kainos | ASTRA |
| Irish EU Presidency | Labyrinth (Esat BT) | EU Presidency website www.eu2004.ie |
| Liverpool City Council | Liverpool Direct | Move to the front! |
| Lloyd's Register | Spescom Software | PortSecure |
| Loyalty Management UK (LMUK) | Interwoven | Jaal |
| Ministry of Defence | IBM UK, Business Consultancy Services | Defence Intranet Programme |
| New Charter Housing Trust Group | BancTec | Housing Document Management System |
| NOOZZ.com | | NOOZZ.com |
| Northcliffe Electronic Publishing | RMSI | Integrated Content Management Solution of Over 20 Regional Portals |
| Ogilvy | The Knowledge Refinery | Truffles intranet |
| Royal Institute of Chartered Surveyors | Diagonal Solutions | Corporate Internet Project |
| Royal Mail | ATG | Royal Mail E-Business Portal |
| Suffolk Accessible Government Partnership | Artemis Corporation | OneSuffolk |
| The Department for Constitutional Affairs | TOWER Software | Electronic Document and Records Management |
| Transport Research Laboratory | Opentext Corporation | Moving Ahead |
| Wragge & Co | RedDot Solutions | Legal Update |
| Yorkshire Building Society | Serena Software | Serena Collage Enables Secure Content Management |
| GIS | Media Partner: GeoConnexion magazine - Supported by: AGI | |
| Accenture Technology Labs | | Accenture Sensor Telemetry Accelerator / Pickberry |

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| BigBarn | SIA | The virtual Farmers Market |
| Dorset County Council | GDC | Heathland Project Partnership |
| Dwr Cymru Welsh Water | MVM Consultants | STAM (Solution for Total Asset Management) |
| Network Rail Infrastructure | ESRI (UK) | MARLIN GIS |
| North London Strategic Alliance (NLSA) | ESRI (UK) | Mobile Working Solution |
| Rochdale Metropolitan Borough Council | Aligned Assets | Stats and Maps Project |
| Rotherham MBC | | Emergency Planning Incident Management System (EPIMS) |
| Sport England | Landmark Information Group (with RMSI) | Active Places |
| The AA | Navteq Software | Street-level routing on AA Route Planner |
| The Forestry Commission | ESRI (UK) | 3 D and Design Planning |
| Wiltshire County Council | Innogistic Software | The Wiltshire and Swindon Intelligence Network |
| Document Management | Sponsor: Canon - Media Partner: DM magazine | |
| ABBYY Software House | | ABBYY Flexicapture Studio |
| British Telecommunications | | BT Case Manager |
| Captiva Software | | Digital Mailroom |
| Documation | | Invoice Management Solution |
| Easy Software | | EASY DOCUMENTS |
| Easy Software | | EASY ENTERPRISE.x |
| Extensis | | Portfolio 7.0 |
| FormScape Software | | Covus |
| Kodak | | i200 SERIES SCANNER |
| Kofax, a DICOM Group Company | | Capio |
| Neurascript | | INDICIUS |
| Oce (UK) | | Oce Digital Distribution Manager |
| Onstream Systems | | Trapeze Rapid Redact |
| Perceptive Software | | ImageNow |
| ReadSoft | | ReadSoft DOCUMENTS |
| Spescom Software | | eB version 14 |
| UltraSoft Technologies | | UltraSoft DMS with UltraSoft TMS |
| Information Storage | Media Partner: Storage magazine | |
| Adaptec | | iSA1500 Storage Array |
| Clever-Stuff Ltd | | disgo Xkey |
| Computer Associates (CA) | | CA Brightstor ARCserve Backup version 11 |
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| Connected Corporation | | Connected ArchiveStore/ EM |
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| KVS | | Enterprise Vault v5.0 |
| M-Systems | | Smart DiskOnKey with DOKT5 |
| Network Disaster Recovery | | Real Time Data Backup |
| ONStor | | ONStor SF4400 Series SAN Filer |
| Plasmon Data | | UDO - Ultra Density Optical |
| QLogic | | SANbox 5200 |
| StorageTek | | StorageTek StreamLine SL8500 modular library system |
| VERITAS Software | | NetBackup 5.0 |
| XOsoft | | WANSynCHA |
| Information Security | Sponsor: EMC - Media Partner: Information Security Bulletin | |
| Allied Telesyn | | AT-AR300 |
| Avoco Secure (Jenas Enterprises) | | secure2trust |
| Barracuda Networks | | Barracuda Spam Firewall |
| Betrusted | | UniCERT 5.2 |
| BlackSpider Technologies | | BlackSpider MailControl Enterprise |
| Blue Coat Systems | | ProxySG 800 |
| BorderWare Technologies | | MXtreme Mail Firewall |
| BT and GB Group | | URU |
| Check Point Software Technologies | | InterSpect 1.1 |
| CipherTrust | | IronMail |
| Clearswift | | MAILsweeper Business Suite II |
| Clearswift | | MIMESweeper for Web 5.0.5 |
| Decru | | DataFort |
| FutureSoft | | DynaComm i:scan |
| iAnywhere | | Afaria Security Manager |
| PatchLink Corporation | | PATCHLINK UPDATE |
| PGP Corporation | | PGP Universal |
| PKWARE | | SecureZIP for Windows |
| Redline Networks | | EIX 3250 |
| Rockliffe | | MailSite MP Email Gateway |
| SecureWave | | Sanctuary Application Control |
| SecureWave | | Sanctuary Device Control |
| Sophos | | Sophos PureMessage for Unix |
| Sourcefire | | Sourcefire RNA |
| SPI Dynamics | | AMP (Assessment Management Platform) |

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| Swivel Secure | | PINsafe M2F |
| Tripwire | | Tripwire for Servers 4.5 |
| ValidSoft | | VALid |
| Personalised Information | Media Partner: Journal of Targeting, Measurement and Analysis for Marketing | |
| ATG (Art Technology Group) | | ATG Adaptive Customer Assistance (ACA) |
| Clever-Stuff Ltd | | disgo Xkey |
| ContactTree | | ContactTree Personal |
| E.piphany | | E.piphany 6.5 CRM software suite |
| Extended Systems | | OneBridge Mobile Sales |
| KeyComputing | | Xkey 2.0 |
| Macromedia | | Breeze |
| Optecon | | O42 |
| Poppleston Allen Licensing Solicitors | | PAPA |
| Sierra Wireless | | Voq Professional Phone |
| SPSS | | PredictiveCallCenter |
| Valista | | Valista OffersPlus |
| WCC Services | | Elise 5.1 |
| Product of the Year | | |
| Atlantic Global | | Corporate Vision |
| Avoco Secure (Jenas Enterprises) | | secure2trust |
| Barloworld Optimus | | Optimiza |
| beCogent | Genesys | beAssisted |
| Betrusted | | UniCERT 5.2 |
| BlackSpider Technologies | | BlackSpider MailControl Enterprise |
| British Telecommunications | | BT Case Manager |
| BT and GB Group | | URU |
| Bureau van Dijk Electronic Publishing | | Mint |
| Captiva Software | | Digital Mailroom |
| Carnegie Information Systems | | Relatis |
| CipherTrust | | IronMail |
| Clever-Stuff Ltd | | disgo Xkey |
| Datanomic | | Datanomic |
| Decru | | DataFort |
| Diagonal Solutions | | Wisdom |
| Documation | | Invoice Management Solution |
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| E.piphany | | E.piphany 6.5 CRM software suite |
| Easy Software | | EASY DOCUMENTS |
| Easy Software | | EASY ENTERPRISE.x |
| EMC | | AX100 |
| Finjan Software | | Vital Security product suite |
| FormScape Software | | Covus |
| FutureSoft | | DynaComm i:scan |
| Hitwise UK | | Hitwise Real-Time Competitive Intelligence |
| Informatica Software | | PowerCenter 7.0 |
| Intelliden | | Intelliden Physical Resource Manager |
| InterSystems | | Ensemble |
| Kofax, a DICOM Group Company | | Capio |
| Neurascript | | INDICIUS |
| PatchLink Corporation | | PATCHLINK UPDATE |
| Perceptive Software | | ImageNow |
| PGP Corporation | | PGP Universal |
| PKWARE | | SecureZIP for Windows |
| Plasmon Data | | UDO - Ultra Density Optical |
| ReadSoft | | ReadSoft DOCUMENTS |
| Redline Networks | | EIX 3250 |
| Research In Motion (RIM) | | BlackBerry 7230 from Vodafone with BlackBerry Enterprise Server version 3.6 |
| Rockliffe | | MailSite MP Email Gateway |
| Spescom Software | | eB version 14 |
| SPI Dynamics | | AMP (Assessment Management Platform) |
| SPSS | | PredictiveCallCenter |
| UltraSoft Technologies | | UltraSoft DMS with UltraSoft TMS |
| ValidSoft | | VALid |
| Valista | | Valista TopupPlus Streetseller |
| Version One | | DbArchive - Paperless Office Technology |
| visionapp | | visionapp platform management suite |
| VisionWare | | MultiVue Identification Server |
| WCC Services | | Elise 5.1 |
| XOsoft | | WANSyncHA |
| Premier Project | Media Partner: Computer Business Review magazine - Supported by: BSI, IMPACT | |
| ABN AMRO | Autonomy | Galileo |
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| Accenture Technology Labs | | Accenture Sensor Telemetry Accelerator / Pickberry |
| Arup | | Arup Projects |
| Arup | Autonomy | Arup Projects |
| ATHENS 2004 Olympic Games | Vignette | Athens2004.com |
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| Dwr Cymru Welsh Water | MVM Consultants | STAM (Solution for Total Asset Management) |
| ebookers | E.piphany | Catapult |
| eircom | Kainos | Phoenix e-VR |
| Ernst & Young | Alacra | EY Client Acceptance Information Book |
| gedas UK / Volkswagen Group | Mercury | Volkswagen Group Dealer Extranet |
| GlaxoSmithKline R&D | | R&D Virtual Library |
| Greenwoods Communications | Chameleon Net | eGreenwoods |
| Halton Borough Council | Kainos | citizen360o |
| ICAP | Mikrofax Software Systems | The Buyers Assistant eProcurement Implementation Project |
| IKON UK | Dexterra | Dexterra Field Service |
| Liverpool City Council | Liverpool Direct | Move to the front! |
| Liverpool Direct | ORACLE Corporation UK | HR&P Manager Self Service Project |
| Lloyd's Register | Spescom Software | PortSecure |
| London Borough of Havering | DS | Libraries Shared Computer System |
| Ministry of Defence | IBM UK, Business Consultancy Services | Defence Intranet Programme |
| Network Appliance | | Human Resources Action Form (HRAF) |
| Network Rail Infrastructure | ESRI (UK) | MARLIN GIS |
| New Charter Housing Trust Group | BancTec | Housing Document Management System |
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| Response Maintenance & Building Services | Impact Applications | Impact:Response |
| Royal Mail | ATG | Royal Mail E-Business Portal |
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| Spicers | Alternative Business Solutions | SPEX - Spicers Procurement Exchange |
| Suffolk Accessible Government Partnership | Artemis Corporation | OneSuffolk |
| The British Land Company | Plumtree Portal Software | The British Land Partner Portal |
| The Forestry Commission | ESRI (UK) | 3 D and Design Planning |
| The Inland Revenue | Capgemini UK | Telefiling |
| The Public Sector Benchmarking Service (PSBS) | Winning Moves | The PSBS "Benchmark Healthcheck" |
| The Scottish Executive | Capgemini | eProcurement Scotl@nd |
| Tomlinsons Furniture Group | Cedilla Systems | Navision Installation at Tomlinsons |
| Transport Research Laboratory | Opentext Corporation | Moving Ahead |
| Travis Perkins | | Building Dimensions Estimating Service |
| UNICEF UK | Chameleon Net | Online consumer shopping site |
| United Utilities | Tata Consultancy Services | Programme and Investment Management System (PIMS) |